How to sign up for MyChildren’s Portal

1. Go to mychildrens.org and select Sign Up.

2. Select Ready to Start.

3. Select I accept if you agree to the Terms and Conditions.

4. Fill out your information and select Submit.

5. An email has been sent to the email address you entered. Select the link to continue.

6. Create your password and select Continue.

7. Set up a security question. Then select Continue.

8. Select Log in to MyChildren’s.

9. Enter your login details, then select Log In.

For assistance contact MyChildren’s Support at 617-919-4396 Monday to Friday, 7 a.m. to 5 p.m.
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10. We have sent you an email with a security code. Enter the code and select Submit.
   - To identify yourself, you need to enter a security code the first time you log in.

11. Select Add a Patient, even if you’re the patient.
   - This step adds your health information at Boston Children’s to your account.

12. If you’ve received a token select Yes.
    Otherwise select No and then Continue.

13. Indicate whether or not you are the patient, then select Continue.

14. If your child is the patient, enter your details on the Parent Information screen and select Next. If you are the patient, you won’t see this screen.

15. If you have a token, enter the token code and patient’s date of birth. Otherwise, enter the patient information. Then select Submit.
   Please call the MyChildren’s Support team at 617-919-4396 to get the medical record number (MRN) and date of visit.

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